

Entrance Ticket Purchase Agreement

1. PARTIES

This entrance ticket purchase agreement (the "Agreement") is entered into between: ATPI Travel and Events Canada Inc. ("ATPI Canada") 19 Cours Le Royer West – suite 105, Montreal, Quebec H2Y1W4 Canada Phone number: (514) 316-7012 Email address: infocanada@atpi.com

- AND -

You (referred to herein as "You" or "you")

2. PREAMBLE

2.1 This Agreement governs the online ticketing service (the "**Services**").

2.2 ATPI has been appointed as an authorized ticket reseller of the Event. This Agreement is only applicable when purchasing individual entrance tickets for the Event (the "**Entrance Tickets**"). Only residents of Canada may purchase Entrance Tickets from ATPI Canada.

2.3 Your purchase of Entrance Tickets through the Service is subject to the terms and conditions of this Agreement, the relevant General Terms and Conditions, Terms of Use and the Privacy Policy, which may be reviewed here. Should there be any inconsistencies between the provisions of this Agreement and those of the Terms of Use, the provisions of this Agreement shall prevail. By purchasing Entrance Tickets through the Services you agree to be bound by this Agreement.

2.4 In addition, by purchasing Entrance Tickets, you confirm that you are aware of, and agree with, the rules and regulations regarding the use of an Entrance Ticket.

2.5 If you have any questions about this Agreement, please contact our customer service team at: infocanada@atpi.com.

2.6 This preamble shall form an integral part of this Agreement.

3. PURCHASE OF ENTRANCE TICKETS

3.1 Purchase

You hereby agree to purchase the Entrance Tickets detailed in your Order Confirmation (defined below in section 5.1). The Entrance Ticket grants you the revocable license to attend the event described on that Entrance Ticket, and remains the property of the Organiser. No other relationship, either expressed or implied, is created by your purchase of the Entrance Tickets.

3.2 Minimum age

You must have reached the age of majority in your province or territory of residence at the time of purchase of an Entrance Ticket. By purchasing Entrance Tickets, you certify that you meet this age requirement. In the event that any other age restriction is prescribed by us, this Agreement will be amended and the modification will enter into force in accordance with the provisions of section 13, below.

Every visitor over the age of 2 years old who attends an event or session at the Event must be in possession of an Entrance Ticket. Children under 2 years old do not require an Entrance Ticket, provided they sit on the lap of a guardian (and therefore do not require a separate seat).

3.3 Maximum number of Entrance Tickets

There is no limit on the total number of Entrance Tickets that can be purchased for the event on the whole. For group purchases, there is no limit on the total number of Entrance Tickets that can be purchased for the event on the whole; however all requests are pending availability.

3.4 Only personal use

By placing an order, you agree that the Entrance Tickets distributed to you or a group will be solely for each individuals personal use and that they are not being obtained or used for purposes contrary to the terms and conditions of this Agreement. Specifically, the Entrance Tickets must not be used for commercial gain

or be resold, as detailed in section 8 of this Agreement. If you breach these provisions, we maintain the right to refuse to supply, or to reclaim the Entrance Tickets, without any refund of the amounts already paid.

4. CHANGES AND CANCELLATION OF THE ENTRANCE TICKETS

4.1 Changes and cancellation

It is your obligation to carefully review your Entrance Ticket order and all information provided by you in connection therewith before you submit and confirm your purchase. After the order has been placed, confirmed and the Entrance Tickets are paid, the purchase can no longer be changed or cancelled. A refund is not possible for Entrance Tickets that have been paid. Administration and mediation costs are also not reimbursed.

4.2 We reserve the right to cancel your Entrance Ticket in the event that any new venue selected for the revised event dates are unable to accommodate the amount of entrance tickets currently sold for the particular event. In the event that we need to exercise this right, we or the Authorized Reseller will contact you to discuss your options.

4.3 In the event that there are subsequent changes to the event schedule and/or your Entrance Ticket, the Authorized Reseller reserves the right to charge an additional Handling Fee in accordance with Clause 6.2 below.

4.4 We reserve the right to cancel the event in its entirety with no obligation other than to refund the price of the unused portion of the ticket or pass and only upon presentation of such ticket or pass. No refund shall be made, in whole or in part, of the price of a ticket or pass nor any exchange of a ticket or pass for any reason, other than the cancellation of the event before its scheduled presentation.

5. ORDER CONFIRMATION

5.1 Issuance of an Order Confirmation

Once your order is confirmed and you will be bound to the payment and cancellation terms outlined in your contract. Once your payment is completed including handling fee, shipping fee or else, you will receive a confirmation email providing you with a confirmation number (the "**Order Confirmation**"). You must keep your Order Confirmation.

5.2 Issuing accurate information

You hereby confirm that the personal data provided by you during, or in connection with, the purchase/order process of Entrance Tickets is correct and accurate. You are fully responsible for any errors or missing information.

5.3 Failure to receive an Order Confirmation

If, for any reason whatsoever, you do not receive an Order Confirmation or if you receive an error message or encounter a service interruption, you are fully responsible to contact our customer service team at infocanada@atpi.com to confirm whether your order was properly processed. You are fully responsible for any problems that may occur during the purchase process of Entrance Tickets. In such case, neither we nor the Authorized Reseller shall be responsible or liable for any losses (monetary or otherwise) that may result from any problem occurring during the purchase process of Entrance Tickets through its website, including, without limitation, the failure of a transaction to be completed or confirmed, whether through the actions of us or the Authorized Reseller or its related entities, or a third party.

Should there be an error or an inaccuracy in the processing of the order or should a payment processor reject the transaction, a representative may attempt to contact you, using the information provided at the time of purchase. If we are unable to reach you after an initial attempt or if a payment processor rejects the transaction, we reserve the right to cancel your order and sell the tickets to another customer. In such case, you will be informed immediately, using the contact information you provided.

6. PRICES, PAYMENT METHODS AND DELIVERY OF TICKETS

6.1 Payment of full price

By accepting the terms and conditions of this Agreement, you hereby agree to pay the full price of the ordered Entrance Tickets, including any and all applicable taxes and delivery, convenience and other fees described on the Order Confirmation. The face value of the Entrance Tickets is stated in Canadian Dollars.

6.2 Handling Fee

The Authorized Reseller may charge a reasonable handling charge per Entrance Ticket of up to 20% of the

face value of the Entrance Ticket.

For group purchases, this handling fee is already included in the price of the tickets as per your order confirmation.

6.3 Payment methods

When you purchase Entrance Tickets via the website, all amounts must be paid immediately. Payment can be completed using any credit card. Payments for group purchases can be completed by wire transfer.

6.4 Payment failed for Individuals:

If for some reason your payment fails, or if you wish to pay using another method, then follow these steps to complete the payment:

Click "My Account"

Log into your account

Choose "My Orders"

Click "pay now" on the outstanding invoice and follow the steps to complete payment.

Please note that as soon as you have received a confirmation for the completion of your payment, the Entrance Tickets are reserved for you.

If payment still fails or is interrupted and you still want to purchase the Entrance Ticket, you will be asked to send the Order Confirmation to infocanada@atpi.com within 24 hours of receipt.

Please note that as soon as you have received an Order Confirmation, the Entrance Tickets are reserved for you. If you do not contact the customer service team within 24 hours, these Entrance Tickets will automatically be cancelled and can no longer be claimed.

6.5 Incorrect information

Orders will only be processed after a billing address and other billing information have been verified. Where we receive incorrect billing or credit card information for an Entrance Ticket order, this can delay the processing of your order and the delivery of the Entrance Tickets.

7. DISTRIBUTION OF ENTRANCE TICKETS

7.1 Distribution

Tickets purchased through this website can either be delivered by regular mail, for an additional fee, at the address you provided during the check-out, by e-mail at the e-mail address associated with your account or, when such option is available, at the venue's box office before the event.

If you choose to receive the tickets by e-mail, just print your e-ticket(s) or present them at the event on a mobile device.

7.2 Safeguarding all Entrance Tickets

Once you have received the Entrance Tickets, you are fully responsible for safeguarding all Entrance Tickets. Neither you nor any other Entrance Ticket holder shall be entitled to any compensation for lost, stolen, forgotten, or damaged Entrance Tickets. It may not be possible to reissue an Entrance Ticket.

8. RESALE AND USE OF ENTRANCE TICKETS

8.1 Resale or use for promotional purposes of entrance tickets

The B2CTerms and Conditions strictly prohibit the resale of all or some of the Entrance Tickets to third parties. In addition, it is not permitted to use Entrance Tickets to promote:

- (a) one or more people;
- (b) one or more legal entities;
- (c) one or more products;
- (d) one or more services.

8.2 Rights in case of failure to adherence

If it is proven that you have failed to comply with the above conditions, we and our Authorized Reseller reserves the right to refuse the supply of Entrance Tickets, or to cancel your request, without reimbursement of the amounts already paid.

9. SCHEDULES, SEATS AND ACCESS TO THE STADIUM

9.1 Schedule

Dates and times for events are subject to change. We or the Authorized Reseller will inform you as accurately as possible about any changes via its website, which you are responsible for checking. Neither

us nor the Authorized Reseller is liable for any consequences resulting from any such changes.

9.2 Delay, postponement or cancellation of sessions and events

In order to obtain additional information relating to the delay, postponement or cancellation of sessions and events we refer you to the Event B2C Terms and Conditions. ATPi Canada is not responsible for any of these, nor for their consequences.

9.3 Relocation

At any time until the start of the relevant session or event, we may change, cancel or relocate any allocated seats in the stadiums and/or venues in which case, we will offer an alternative seat. The Authorized Reseller has no influence over the relocated seats.

10. CODE OF CONDUCT AND DISPLAY OF TRADEMARKS

10.1 Code of Conduct

The Games Body may require that the Spectator Policy stated in the Event General Terms and Conditions or any other code of conduct be respected in the stadiums, including access to seats (including exiting the stadiums), security checks, health, personal property, forbidden and limited objects, inappropriate behavior, video and audio recordings and photography.

10.2 Display of trademarks

You understand that the prominent display of trademarks, trade names, logos, emblems or other distinctive signs (other than related marks displayed by authorized persons) within the venues of the event is prohibited.

11. PRIVACY AND COMMUNICATION

11.1 Privacy Policy

We are committed to protecting the privacy of the personal information it collects, including financial information.

11.2 Conformity with anti-spam legislation

We comply with the Canada Anti-Spam Legislation (“**CASL**”). CASL affects the way in which ATPi Canada may contact you electronically with respect to communication about promotions, special offers, and similar communications. In order to send commercial electronic messages in accordance with CASL, your consent is required.

12. LIABILITY

12.1 IN NO EVENT SHALL WE OR THE AUTHORISED RESELLER BE LIABLE TO YOU OR TO ANY THIRD PARTY FOR ANY LOSS OF USE, REVENUE OR PROFIT OR LOSS OF DATA OR DIMINUTION IN VALUE, OR FOR ANY CONSEQUENTIAL, INCIDENTAL, INDIRECT, EXEMPLARY, SPECIAL OR PUNITIVE DAMAGES WHETHER ARISING OUT OF BREACH OF CONTRACT, TORT (INCLUDING NEGLIGENCE) OR OTHERWISE, REGARDLESS OF WHETHER SUCH DAMAGE WAS FORESEEABLE AND WHETHER OR NOT SUCH PARTY HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES, AND NOTWITHSTANDING THE FAILURE OF ANY AGREED OR OTHER REMEDY OF ITS ESSENTIAL PURPOSE.

12.2 IN NO EVENT SHALL ATPi CANADA'S AGGREGATE LIABILITY ARISING OUT OF OR RELATED TO EACH ORDER CONFIRMATION, WHETHER ARISING OUT OF OR RELATED TO BREACH OF CONTRACT, TORT (INCLUDING NEGLIGENCE) OR OTHERWISE, EXCEED THE AGGREGATE AMOUNTS PAID IN RELATION TO THE PARTICULAR ORDER CONFIRMATION GIVING RISE TO THE CLAIM.

12.3 The limitation of liability set forth above shall not apply to (i) liability resulting from gross negligence or willful misconduct; (ii) death or bodily injury resulting from negligent acts or omissions; and (iii) any other liability which cannot be excluded at law.

12.4 Except as expressly set out in this Agreement, the Services are provided on an 'as is' and 'with all fault's basis' and we together with the Authorized Reseller and its licensors expressly disclaim all other warranties of noninfringement, merchantability, satisfactory quality, accuracy and fitness for purpose. No oral or written advice or information provided by any party, its agents, employees of third-party providers shall create a

warranty and you shall not be entitled to rely on any such advice or information. This disclaimer of warranties is an essential condition of the Agreement.

13. CHANGE OR AMENDMENT TO THIS AGREEMENT

13.1 All information set out in this Agreement is based on what was known at the time this Agreement was prepared. As such, we reserve the right to change the provisions of this Agreement from time to time. We or the Authorized Reseller shall notify you of such changes if they materially affect your rights as a consumer in the 30 days prior to their coming into force.

14. GENERAL

14.1 Partial invalidity

Where a court of competent jurisdiction declares a portion of this Agreement invalid or unenforceable, the remainder of this Agreement shall remain in force.

14.2 Survival

Provisions of the Agreement which by their nature should apply beyond their terms, will remain in force after any termination or expiration of this Agreement including, but not limited to, the following provisions: Confidential Information, Applicable Law and Exclusive Jurisdiction, and Survival.

14.3 Headings

The headings in this Agreement are provided for clarity only and do not form an integral part of this Agreement.

14.4 Language

The parties declare that they have requested that this Agreement and any amendments or modifications to it be drafted in English. Les parties aux présentes déclarent qu'elles ont demandé à ce que cette entente et tous amendements ou toutes modifications de ceux-ci soit rédigés en anglais.

15. APPLICABLE LAWS AND EXCLUSIVE JURISDICTION

15.1 Applicable law

All matters arising out of or relating to this Agreement are governed by, and construed in accordance with, the laws of the Province of Quebec and the federal laws of Canada applicable in the Province of Quebec.

15.2 Conflict with Canadian consumer protection legislation

Where this Agreement conflict with the provisions of any Canadian federal, provincial, territorial consumer protection legislation or the like, those terms and conditions will be invalid or unenforceable, however, the remainder of this Agreement shall remain in force.

15.3 Jurisdiction

Any legal suit, action or proceeding arising out of or relating to this Agreement shall be instituted in the courts of the Province of Quebec, and each party irrevocably submits to the exclusive jurisdiction of such courts in any such suit, action or proceeding.

Version: September 2021